



STATE OF THE HEALTH FUNDS REPORT 2010

Summary Report Card

Mildura Mildura District Hospital Fund

A Victoria based, not for profit fund. Market Share <0.5%

Coverage	NSW & ACT	VIC	QLD	WA	SA	TAS	NT
Hospital Related Charges Covered	86.1%	90.3%	78.7%	95.5%	86.3%	80.1%	63.7%
<i>Industry Result</i>	87.5%	92.1%	88.5%	92.3%	95.1%	92.1%	87.8%
Medical Services with No Gaps	68.1%	70.5%	52.0%	63.6%	73.5%	53.3%	50.0%
<i>Industry Result</i>	84.2%	87.4%	83.2%	78.2%	87.4%	85.8%	78.3%
Medical Services No or Known Gap	91.1%	92.3%	76.6%	72.7%	88.9%	86.7%	50.0%
<i>Industry Result</i>	86.6%	92.3%	86.4%	92.2%	95.5%	90.9%	83.7%
Extras Treatment Covered	51.6%	52.0%	47.9%	47.0%	50.8%	60.4%	48.9%
<i>Industry Result</i>	48.1%	48.4%	48.1%	48.4%	53.0%	47.1%	45.2%
Private Hospital Agreements	74	68	-	-	22	-	-
<i>Industry Maximum</i>	86	73	51	20	32	7	1
Day Hospital Agreements	40	51	-	-	6	-	-
<i>Industry Maximum</i>	89	69	44	20	23	4	1

Health Fund Finances	Fund	Compared to Industry Result
Benefits as % Contributions	86.8%	86.3%
Management Expenses (% Fund Cont.)	7.5%	9.2%
Management Expenses (Average Policy)	\$146	\$238
Surplus (-Loss) from Health Insurance	5.6%	4.5%
Share of PHIO Complaints		Compared to Fund's Market Share
Benefit Complaints	-	<0.5%
Service Complaints	-	
All Complaints	1	
Investigations	1	

This summary includes only the most significant types of services and features. For further information please see the full *State of the Health Funds Report* available from the Private Health Insurance Ombudsman at www.phio.org.au or phone 1800 640 695.