



Australian Government

Private Health Insurance Ombudsman

AMA's campaign on Informed Financial Consent

I welcome the announcement by the president of the AMA, Dr. Mukesh Haikerwal that the AMA has launched a major education campaign aimed at improving the incidence and effectiveness of fee disclosure by doctors.

Dr Haikerwal is correct in saying that most doctors give their patients good information about their fees and likely gaps, most of the time. However, my experience based on complaints I get, is that there are still too many instances where patients are facing large out of pocket expenses for doctors services without adequate (sometimes without any) warning.

This is a basic issue of patient rights and doctors' professional conduct.

I am very pleased to see the AMA taking a leadership role on this issue and encourage all doctors to take up the advice and assistance provided by the AMA through their campaign.

To find out more about the AMA's campaign on Informed Financial Consent visit their website via this link:

<http://www.ama.com.au/web.nsf/tag/ifc>

For more information on doctors' bills see my brochure on [*Doctors' Bills*](#)

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